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**Supply of drone / camera IPA-ADRION00107 -ARCA / MCN/PP1**

2 messages

**Kaća Knežević** <kaca.knezevic@digit.me>

Thu, Feb 19, 2026 at 3:47 PM

To: "meconet.me@gmail.com" &lt;meconet.me@gmail.com&gt;

Cc: Darko Petrović &lt;Darko.Petrovic@digit.me&gt;, Irina Kuveljić &lt;irina.kuveljic@digit.me&gt;

Dear Mrs. Ralević,

Can You please advise whether installation is required for *IPA-ADRION00107 -ARCA / MCN/PP1*, *Supply of drone / camera, Lot 2, Outdoor Camera Outdoor Camera for Forest Monitoring and Fire Detection*, or if only delivery is needed ?

Thank You in advance for Your prompt reply.

Srdačan pozdrav/Best regards,

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Fri, Feb 20, 2026 at 3:18 PM

**MECONET - Mediterranean Excellence in C&O** <meconet.me@gmail.com>

To: Kaća Knežević <kaca.knezevic@digit.me>

Dear Mrs. Knežević,

As is indicated in the Technical Specification of the Supply Required, which is available in Tender Dossier, Part A – "Documents for Information" and is repeated in Part B, the supply of lot 2 (camera) implies the following aspects (the requirements relevant to your question are **highlighted**):

Warranty and Service Requirements

- Minimum 12-month warranty covering manufacturing defects, with a clear procedure for repair or replacement.
- **Technical support availability within the country or region.**

**Training Requirements**

● **Basic user instruction, if required, covering:**

- **camera operation,**
- **basic configuration,**
- **basic troubleshooting.**
- **Delivery of user documentation in English (or local language, if available).**

Delivery Conditions

- Delivery shall be completed within 15 calendar days from contract signing.
- All equipment must be delivered in original packaging, **including all necessary accessories and documentation.**

Additional Notes

- The "or equivalent" principle applies.
- **The offer must include relevant technical datasheets for the proposed camera.**
- The tenderer shall provide a declaration or appropriate evidence of compliance with applicable CE requirements.

Therefore, as is visible from this specification, is not your responsibility to install the cameras, but it is required that the cameras are delivered in a state which is ready to be operationalized and configured, and in case the operationalization and configuration of the camera requires specific or support, it is required that you are able to provide us with such.

In case you need any additional clarification, please contact us.

Best regards,

Anka Ralević

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Mediterranean Excellence in Computing and Ontology (MECOnet doo)

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